

Endorsing Practitioner Therapeutic Interchange Program

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Outline

- Objectives
- Definitions
- TIP Program
 - Purpose
 - How it works
- Agency Flow Charts
 - Life of a prescription
 - TIP Scenarios
- Questions and Answers
- Any Questions?

Outline

- Objectives
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- TIP Program
 - Purpose
 - How it works
- Agency Flow Charts
 - Life of a prescription
 - TIP Scenarios
- Questions and Answers

Objectives

- **Describe the Endorsing Practitioner Therapeutic Interchange Program (TIP)**
- **Describe how to process a retail pharmacy claim subject to TIP**
- **Identify whether prescribers have endorsed the Washington State Preferred Drug List (PDL)**

Definitions

- **Washington Preferred Drug List**
- **Preferred Drug**
- **Refill**
- **Practitioner**
- **Endorsing Practitioner**
- **Therapeutic Alternative**
- **Therapeutic Interchange**

Washington Preferred Drug List

- The list of drugs selected by the appointing authority to be used by applicable state agencies as the basis for the purchase of drugs in state purchased health care programs

Preferred Drug

- A drug selected by the appointing authority for inclusion in the preferred drug list used by applicable state agencies for state purchased health care programs

Refill

- means the continuation of therapy with the same drug (including the renewal of a previous prescription or adjustments in dosage) when a prescription is for an antipsychotic, antidepressant, chemotherapy, antiretroviral, or immunosuppressive drug

Practitioner

- **A health care provider, except a veterinarian, as defined at RCW 18.64.011(9)**

Endorsing Practitioner

- A practitioner who has reviewed the preferred drug list and has notified the health care authority that he or she has agreed to allow therapeutic interchange of a preferred drug for any non-preferred drug in a given therapeutic class

Therapeutic Alternative

- **Drug products of different chemical structure within the same pharmacologic or therapeutic class and that are expected to have similar therapeutic effects and safety profiles when administered in therapeutically equivalent doses**

Therapeutic Interchange

- To dispense, with the endorsing practitioner's authorization, a therapeutic alternative to the prescribed drug

What Therapeutic Interchange Is Not...

DILBERT



Purpose of TIP

- Streamline administrative procedures for practitioners and pharmacists
- Make prescription drugs more affordable to Washington residents and state health care programs

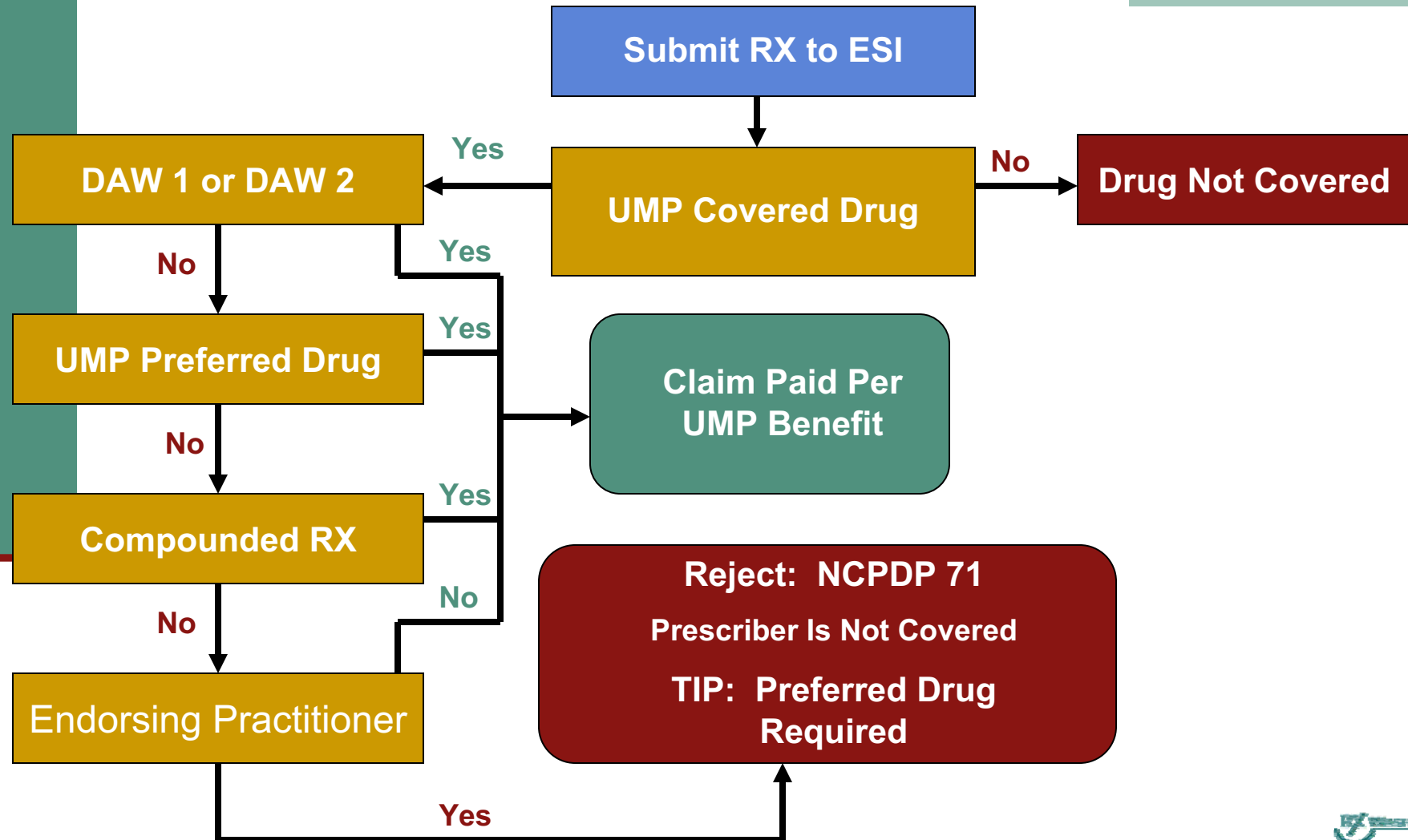
Therapeutic Interchange Program (TIP)

- Practitioners endorse the Washington Preferred Drug List
- Pharmacists interchange the preferred drug for any non-preferred drug prescribed by these practitioners unless RX is a refill of:
 - Antipsychotic
 - Antidepressant
 - Chemotherapy
 - Antiretroviral
 - Immunosuppressive drug
- Pharmacist notifies prescriber of TIP and drug dispensed
- Drugs not included on the preferred drug list, dispense the prescribed drug per RCW 69.41.180



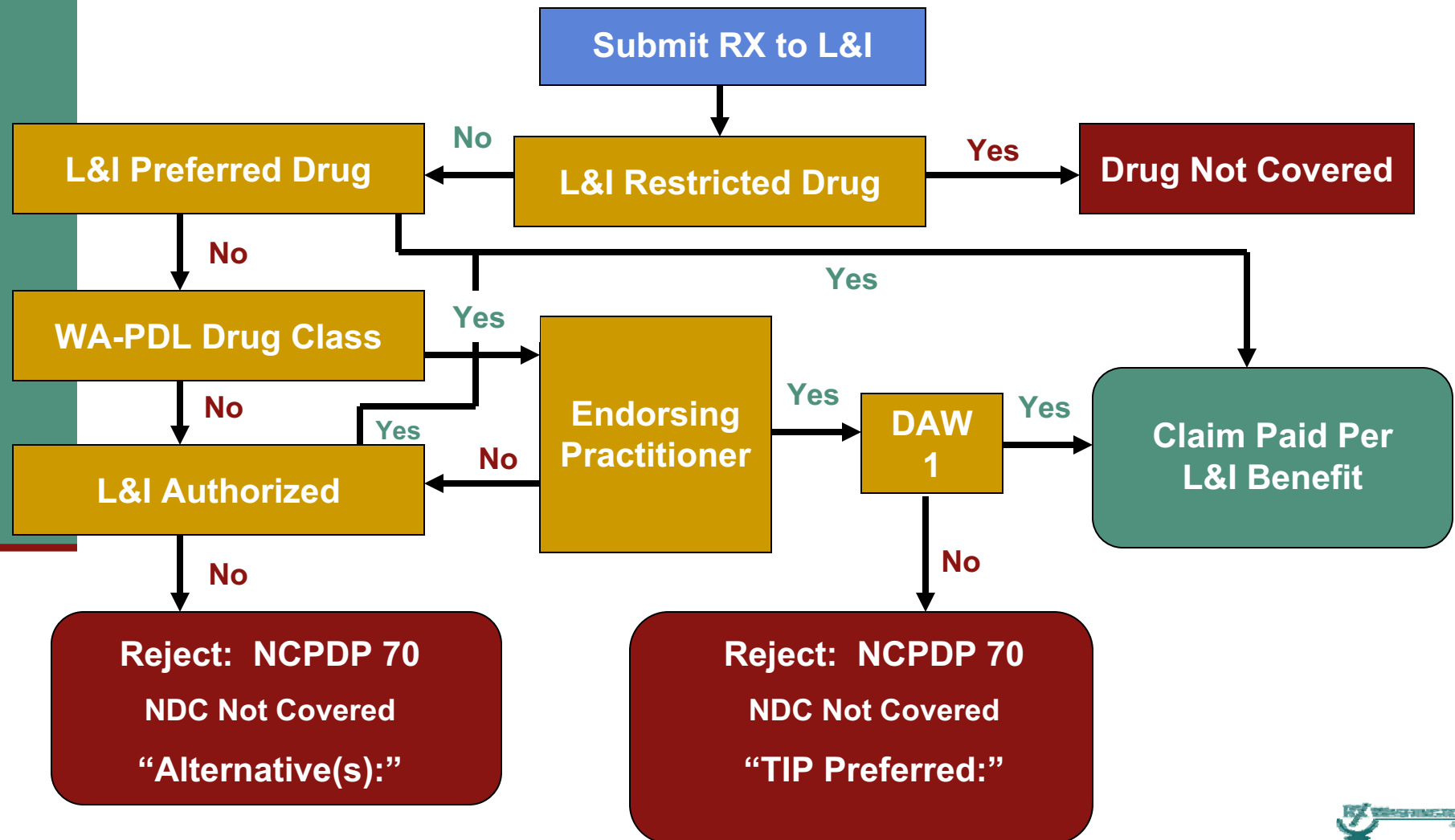
Life of a RX

Uniform Medical Plan (PPO/Neighborhood)



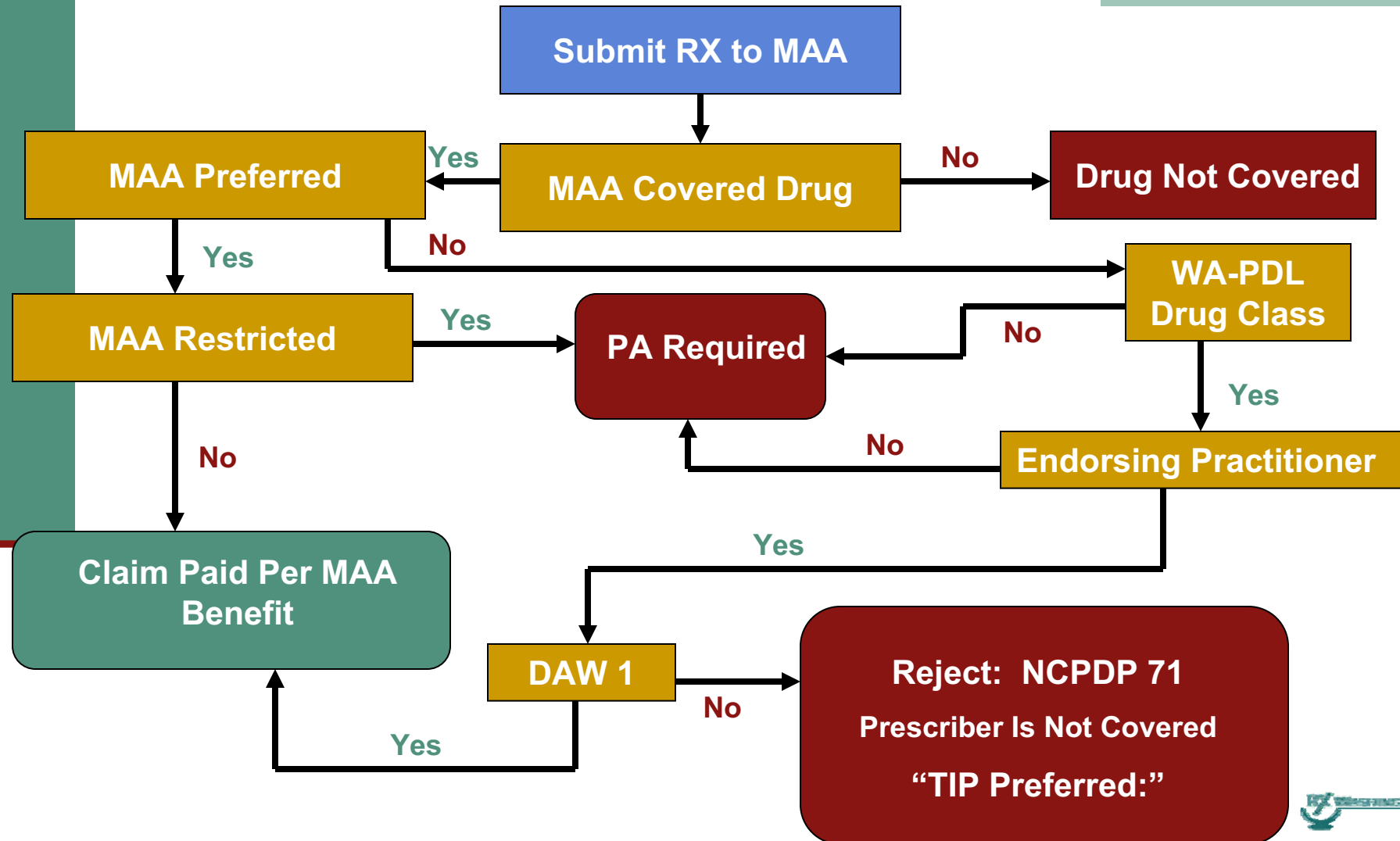
Life of a RX

Worker's Comp (L&I) State Fund



Life of a RX

Medicaid (MAA)



Scenario 1

- **A patient presents a RX from an endorsing practitioner for a non-preferred drug, who signed “substitution permitted.”**
 - **What do I dispense?**
 - UMP: Therapeutic interchange required, dispense the preferred drug
 - L&I: Therapeutic interchange required, dispense the preferred drug
 - MAA: Therapeutic interchange required, dispense the preferred drug; No PA or 4 brand limits apply



Scenario 2

- A patient presents a RX from an endorsing practitioner for a non-preferred drug, who signed “substitution permitted.”
 - The patient does not want you to make the interchange. What do I dispense?
 - UMP: Dispense the non-preferred drug as written; patient pays higher copay
 - L&I: The pharmacist should refer the patient back to the prescriber
 - MAA: The pharmacist would be instructed to call ACS prior to referring the patient back to the prescriber



Scenario 3

- **A patient presents a RX from a non-endorsing practitioner for a non-preferred drug, who signed “substitution permitted.”**
 - **What do I dispense?**
 - The practitioner has not endorsed the PDL, so the pharmacist cannot make a therapeutic interchange.
 - If there is a generic equivalent, the pharmacist is required by law (RCW 69.41.180) to dispense the generic drug. If there is no generic equivalent the pharmacist should:
 - **UMP: Dispense the non-preferred drug; patient pays higher copay**
 - **L&I: Contact prescriber regarding alternatives; PA required for non-preferred drug**
 - **MAA: Pharmacy calls ACS to request prior authorization for non-preferred drug, or contacts practitioner for new prescription**

Scenario 4

- A patient presents a RX from an endorsing practitioner for a non-preferred drug and signs “dispense as written.”
 - What do you dispense?
 - UMP: The non-preferred drug as prescribed
 - L&I: The non-preferred drug as prescribed
 - MAA: The non-preferred drug as prescribed

Scenario 5

- **A patient presents a RX from a non-endorsing practitioner for a non-preferred drug, and signs “dispense as written.”**
 - **What do you dispense?**
 - **UMP:** The non-preferred drug as prescribed; patient pays higher copay
 - **L&I:** Contact prescriber regarding alternatives, PA required for non-preferred drug
 - **MAA:** Pharmacy calls ACS to request prior authorization for non-preferred drug, or contacts practitioner for new prescription.



Questions?

Don't forget the evaluation forms

- **Do I have to participate in the therapeutic interchange program?**
 - Yes. The statute created under SB 6088 requires that pharmacists filling prescriptions for patients in a state purchased health care program perform therapeutic interchanges when appropriate
 - See WAC 182-50-200 for more details

- **When does the Endorsing Practitioner Therapeutic Interchange Program begin?**
 - UMP: May 1, 2004
 - LNI: May 3, 2004
 - MAA: May 5, 2004

- **Will TIP be implemented for the entire PDL at once?**
 - UMP and L&I will implement TIP for the entire PDL the week of May 1, 2004
 - MAA will phase in the implementation of drug classes on the PDL subject to TIP beginning May 5, 2004

■ Does TIP apply to all my patients?

- No TIP only applies to state purchased health care programs
- Currently there are three programs participating
 - Uniform Medical Plan (PPO/Neighborhood)
 - Labor & Industries Worker's Compensation
 - Medicaid Fee-for-service

- **How are endorsing practitioners identified in the prescription claim?**
 - Endorsing Practitioners are identified by their DEA number, state license number or agency assigned number (e.g. L&I provider number)

- **What should be used if the prescriber does not have a DEA number?**
 - **L&I:** Prescriber's Washington state license number or L&I provider number
 - **MAA:** Prescriber's Washington state license number
 - **UMP** is not able to identify endorsing prescribers without a DEA number

- **Do I have to notify the prescriber after making a therapeutic interchange?**
 - **Yes, the notification must include:**
 - Drug Name
 - Strength
 - Dosing instructions
- **How do I notify the prescriber?**
 - Fax
 - Letter
 - Phone
- **How soon do I have to notify the prescriber?**
 - Within 24 hours of Therapeutic Interchange

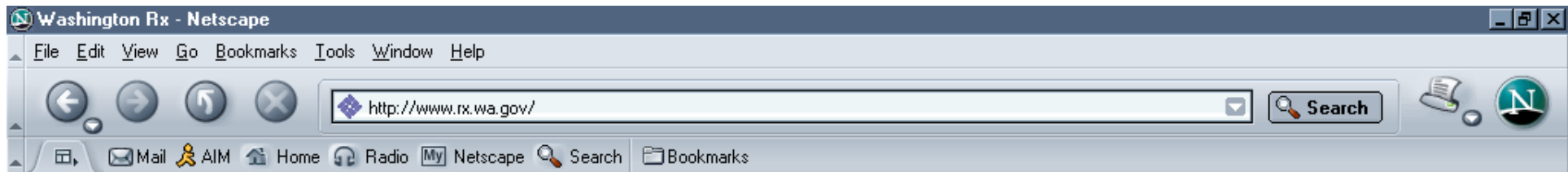


■ What are the phone numbers I can call if I have a problem?

- **Uniform Medical Plan (PPO/Neighborhood)**
 - **Express-Scripts 1-866-576-3862**
 - **24 hours seven days a week**
- **L&I**
 - **Prior Authorization Unit: 1-888-443-6798**
 - **Provider Hotline (PHL): 1-800-848-0811**
 - **Monday – Friday 8:00 a.m. to 5:00 p.m.**
- **MAA**
 - **ACS Prior Authorization (WA-PDL TIP drugs only)**
 - **Phone: 1-866-246-8504**
 - **Fax: 1-866-446-3365**
 - **Hours: Monday – Friday 8:00 a.m. to 5:00 p.m.,
Saturday 8:00 a.m. to 1:00 p.m.**
 - **Provider Relations Phone Number: 1-800-562-6188**
 - **Hours: Monday – Friday 8:00 a.m. to 5:00 p.m.**
 - **Medicaid Prior Authorization (drugs not on WA-PDL)**
 - **Phone: 1-800-848-2842**
 - **Fax: (360) 725-2141**



- **How do I find an endorsing practitioner without transmitting a claim for a prescription?**
 - If you have the name or license number of the practitioner you can look it up on-line at www.rx.wa.gov.



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March 17, 2004 | 9 a.m. to 4 p.m.
Holiday Inn, SeaTac

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Consumer Programs

Spotlight Information

Legislation approved by the 2003 First Special Session of the Washington State Legislature, and signed into law by Governor Gary Locke, supports the creation of the Washington state Prescription Drug Program known as *Washington Rx*. *Washington Rx* was established in order to develop an evidenced based prescription drug program to identify preferred drugs; make prescription drugs more affordable to Washington residents and state health care programs; and, increase public awareness regarding the safe and cost-effective use of prescription drugs.

Washington Rx Programs

Consumer Programs

Pharmacy Connections

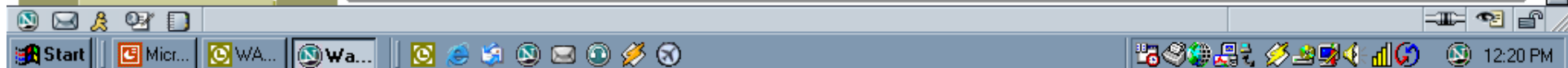
Provides Washington residents and practitioners with access to information regarding manufacturer sponsored prescription drug assistance programs.

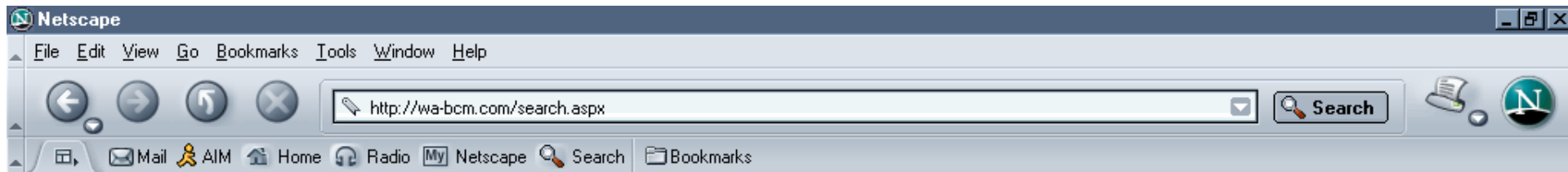
Washington Rx Card

Prescription drug price discounts with manufacturers on behalf of Washington residents who meet certain eligibility requirements.

Evidence Based Review Process

The establishment of an Evidence Based [Preferred Drug List](#) by an independent [Pharmacy & Therapeutics Committee](#) and the implementation of a [Therapeutic Interchange Program](#).





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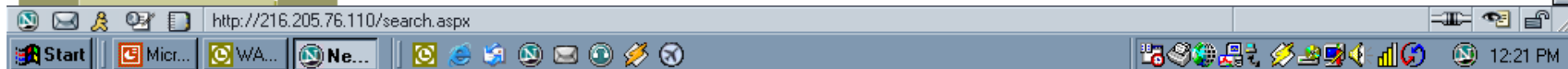
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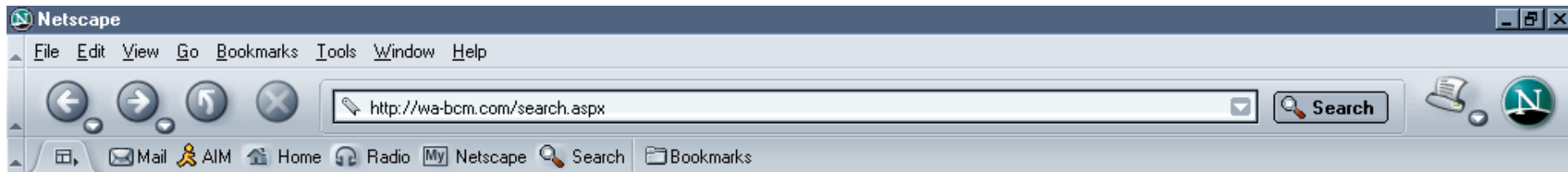
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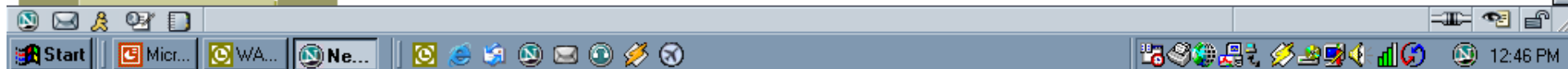
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Netscape

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http://wa-bcm.com/search.aspx Search

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Search Results

License Number	Last Name	First Name	Contact Information	Endorsing?
AP30005244	GRAHAM	KAREN	ph: fx:	No
AP30005563	GRAHAM	CHARLOTTE	ph: fx:	No
DE00005255	GRAHAM	DENNIS	ph: fx:	No
DE00008556	GRAHAM	KATHERINE	ph: fx:	No
MD00005874	GRAHAM	C	ph: fx:	No
MD00007085	GRAHAM	KENNETH	ph: fx:	No
MD00008889	GRAHAM	ALBERT	ph: fx:	No
MD00008890	GRAHAM	RONALD	ph: (360) 397-3119 fx: (360) 397-3197	Yes
MD00009915	GRAHAM	GENE	ph: fx:	No
MD00012303	GRAHAM	MARTIN	ph: fx:	No
MD00012507	GRAHAM	JEFFERY	ph: (360) 392-4846 fx: (360) 325-0641	Yes

Pharmacy & Therapeutics Committee

Preferred Drug List

Therapeutic Interchange Program

Consumer Programs

Pharmacy Connections

Washington Rx Card

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- What do I do if a prescriber insists they are not an endorsing practitioner when the RX rejects with TIP required?
 - Check to make sure you have the DEA or License number entered correctly
 - Call the appropriate agency for an override
 - Ask practitioner to update endorsing status
 - www.rx.wa.gov
 - 1-866-381-7879 or 1-866-381-7880
 - Instruct practitioner to contact the Prescription Drug Program Coordinator
 - Erika Barker
 - (206) 521-2027
 - PDP@hca.wa.gov

- What do I do if the prescriber insists they are an endorsing practitioner but the claim rejects with PA required for a non-preferred drug with a “DAW” indicator?
 - Check to make sure you have the DEA or License number entered correctly
 - Check the website
 - www.rx.wa.gov
 - Endorsing practitioner look up
 - Instruct practitioner to contact the Prescription Drug Program Coordinator
 - Erika Barker
 - (206) 521-2027
 - PDP@hca.wa.gov

- **Practitioners are calling me wanting to know how to endorse the PDL. What do I tell them?**
 - You can download a form or register online at:
www.rx.wa.gov
 - Printed registration forms are available by calling:
 - 1-866-381-7879 or 7880
 - (206) 521-2027
 - **Send completed registration forms to:**
c/o Benefit Control Methods
470 Forest Avenue, Ste 20A
Plymouth, MI 48170



Other Contact Information

■ Erika Barker

Prescription Drug
Program Coordinator
Health Care Authority
(206) 521-2027
PDP@hca.wa.gov

■ Siri Childs, Pharm.D.

Pharmacy Program Manager
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Medical Assistance Administration
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childsa@dshs.wa.gov

■ Donna Marshall, Pharm.D., M.S.

Pharmacy Director
Health Care Authority
Uniform Medical Plan
(206) 521-2037
Doma107@hca.wa.gov

■ Jaymie Mai, Pharm.D.

Pharmacy Consultant
Dept. Labor & Industries
Office of the Medical Director
(360) 902-6792
Maij235@lni.wa.gov



Other Resources

- WWW.RX.WA.GOV
- **TIP Frequently Asked Questions**
- **WAC 182-50-200**
- **Washington State Preferred Drug List**